

# Consumer Protection—

## *Third Main Office Opens at Juneau*

The third main office of the Department of Law's Consumer Protection Program has been opened in Juneau to serve the Panhandle area of Alaska, Attorney General John E. Havelock said.

"Even though the Juneau office was not completely set up, we received 17 complaints and 30 other inquiries during October, recovering \$300 in various amounts for consumers in Southeast," Havelock said.

The Attorney General said another 14 complaints, some made before October, were closed without a settlement after investigation showed there was no valid legal bases for the complaint.

The Anchorage Consumer Protection Office has received 57 complaints and 73 other inquiries from the time it opened in early September through the end of October, he said.

"During that time 10 cases were closed and \$1,724 in various small sums was recovered for consumers in Southcentral Alaska," the Attorney General said.

In slightly more than a week of operation in late October the Fairbanks office received 15 complaints, he said.

Complaints and inquiries from people in Southeast Alaska

as far north as the Yakutat area will be handled by Mr. Peter Partnow of the Department of Law in Juneau, Havelock said.

People in the Southern panhandle may make their initial contact through Mr. Hal Brown, District Attorney in Ketchikan, he said.

Havelock said arrangements are also under way to allow the distribution of consumer complaint forms directly in many rural areas of the state.

"Meanwhile, persons in doubt where to file a complaint or get information should write to the consumer protection section of the Attorney General's Office in Anchorage, Fairbanks, or Juneau, or contact the nearest District Attorney," he said.