## **Letters from Here and There**

## Sleeping Bag Co. Manager Replies

(EDITOR'S NOTE: The following letter is in reply to a letter published several weeks ago in the Tundra Times. Two villagers from Togiak, Alaska have had delays in merchandise from the Alaska Sleeping Bag Co., according to the teacher who wrote to the Tundra Times, lasting close to a year.)

Alaska Sleeping Bag Co. 13150 S.W. Dawson Way Beaverton, Oregon 97005 March 31, 1971

Dear Mr. Rock:

An article in your "Letters" column in the March 17, 1971 issue of TUNDRA TIMES has

been brought to our attention. Jim Baenen, Principal-Teacher of Twin Hills School in Togiak, writes that shipments were delayed on merchandise which two villagers ordered by mail from Alaska Sleeping Bag Company.

We are writing Mr. Baenen to obtain the names and addresses of these villagers so an investigation of their orders can be made.

Because of our volume of mail order sales increasing tre-mendously, an electronic computer system was installed by us last fall to facilitate processing of orders. Regrettably many unanticipated problems developed in programming the computer, resulting in delays in order processing.

Coupled with this was inability to anticipate the phenomenal growth of our mail order ousiness during the fall and winter. What were judged to be ample stocks of merchandise were ordered from suppliers, but these proved to be inadequate to meet customer requirements. Since many of our products are specially made for us there have been understandable delays in obtaining additional special fabrics and other materials for the manufacture of additional merchandise.

Fortunately, both of these problems are being resolved.

Alaska Sleeping Bag Company has been in business for 40 years, and we are proud of the fact that large numbers of Alaskans (as well as outdoorsmen in all parts of the world) have relied upon us throughout this time for clothing and sleeping bags. It has always been our policy to provide superior quality products and complete customer satisfaction.

We regret that circumstances caused inconvenience to the vilagers of Togiak as described in Mr. Baenen's letter, and will take whatever action is necessary to provide complete satisfaction to these customers.

Very truly yours, M. S. Ando

Manager - Purchasing

## Letter to Egan

P.O. Box 1572 Anchorage, Alaska 99501 March 5, 1971

The Honorable Governor William Egan Pouch A Juneau, Alaska 99801

Dear Governor Egan:

We are writing to protest the budget cut in the Department of Health and Welfare, and specifically those services to people as reflected in Mental Health, Public Health, Public Welfare, and Corrections. Budgets are already inadequate and cutting such services will further deprive those Alaskans who are experiencing the greatest difficulty in maintaining themselves in our economy.

As social workers we see our clients' desperate situations, and therefore we feel compelled to state our dissatisfaction with these proposed department cuts. We request that funding be continued at least at the current fiscal year level.

Sincerely, Mrs. Margaret Wolfe Secretary Anchorage Social Service Assn.

CC: Lowell Thomas, Jr., Chairman Senate Health, Welfare, Education. John Butrovich, Chairman Senate Finance. Genie Chance, Chairman House Health, Welfare and Education. George Hohman, Jr., Chairman House Finance. Chancy Croft Clifford Groh Joe Josephson C.R. Lewis John Rader Ron I. Rettig Edward G. Barber Willard Bowman Mike Colletta Marty Farrell Tom Fink Helen Fischer Gene Guess Jesse Harris Earl Hillstrand Richard L. McVeigh William Moran Mike Rose Joshua Wright, M.D. Dr. McGinnis Region X, Richard Grant Anchorage Daily News Anchorage Times Juneau Empire Fairbanks News-Miner Nome Nugget Ketchikan Daily News **Tundra Times** Alaska Native Welcome Center Alaska Federation of Natives Cook Inlet Native Association Alaska Native Brotherhood **Urban Natives United** Aleut League **Arctic Native Association** Tlingit-Haida Association Greater Anchorage Area Comm. Action Agency Rural Comm. Action Agency NAACP Bethel Area Social Services.